

HOUSE KRIENDL & VILLA KRIENDL

DEPOSIT AND CANCELLATION

BOOKING:

Booking is binding when the bank transfer of the “**CAPARRA**” (Italian word for “deposit”) was successful.

As soon as we are in possession of your deposit, we will send you the booking confirmation.

IMPORTANT NOTICE:

In case of cancelling your booking, the CAPARRA will not be returned! In case of a booking in the same year, it can be included in your rate.

GENERAL CANCELLATION CONDITIONS:

Only written cancellations will be accepted.

Until 8 weeks before your arrival, you can cancel your booking for free, but the CAPARRA will not be returned! In case of a booking in the same year, it can be included in your rate.

From 8 weeks up to 1 week before your arrival we will charge the half of your booking amount.

From 1 week , on late arrival, early departure or non-arrival we will charge the total amount of your booked stay.